



ZERMATT  UTAH  
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TRADEMARK  
COLLECTION BY WYNDHAM

Dear VIP member,

Welcome to Team Zermatt! We are committed to our loyal guests and hope you will enjoy your savings. Please read the following specifications, terms and conditions carefully and contact our concierge by calling 435.709.9510 if you have any questions.

**Your VIP Card is valid for the following:**

- services provided by the Spa at Zermatt
- goods from the Bakery at Zermatt and the gift shop
- menu items in Wildfire Smokehaus
- menu items at Z's Steak and Chop Haus
- weddings, reunions, private parties, banquets **\*new bookings only**
- group sales, conferences, banquet food, meeting room rentals **\*new bookings only**
- taxes, resort fees, gratuities and/or service fees
- overnight stays in certain room types based on availability

**Your VIP Card is NOT valid for the following:**

- in conjunction with any other discounts, promotions or specials
- towards alcohol sales as per Utah State law
- purchases made at Adventure Haus
- PSAV audio-visual services
- Spa Wellness Plan
- lodging packages
- third party vendors
- items from the Pub at Zermatt
- certain room types
- gift cards and gift certificates

**VIP Cards will be mailed by May 15, 2019 and are valid starting June 1, 2019. The matching credit expires December 20, 2019 and any cash portion left on the card will remain valid until used. Cards will be produced with owners name and account number.**





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Minimum purchase of a VIP Card starts at \$300. Zermatt matches cash balance with promotional credit. For example, a VIP Card purchased for \$500 will have a \$1,000 balance upon activation. **The matching credit expires December 20, 2019 and any cash portion left on the card will remain valid until used.**

The VIP Card will be issued in the name of the owner. Ownership is non-transferable. The VIP Card must be signed before valid. The signed VIP Card must be presented with valid ID at time of service.

Management reserves all rights to regulate terms, conditions and restrictions regarding the promotion and usage of the VIP Card. Terms and conditions may be adjusted by Zermatt Utah at any time. By purchasing a VIP Card, you agree to the terms, conditions and restrictions as stated here.

Use of the VIP Card cannot be combined with any other Zermatt promotion, package, discount or special offer. The VIP Card cannot be used on any reservations, contracted meetings or events booked before May 20th, 2019.

All reservations are subject to availability at time of booking, the VIP Card does NOT guarantee a reservation in advance. Any reservations not canceled within the cancellation window are subject to the same penalties, and fees, as other reservations. **When using VIP Card, please make Zermatt employee aware of intent to use.**

Reservations must be booked directly through Zermatt Utah. VIP Cards are not valid on reservations made through Wyndham or online. To make a reservation, call 435.709.9547 or contact the concierge. You must have your account number at the time of booking.

Think you know someone who would enjoy a VIP Card? Refer them and earn more savings! Receive a \$25 gift card with each referral of new Team Zermatt VIP Card holder.

